



Project Fact Sheet

Name of the project Care about Care – C^C

Coordinator Cornelia Schneider FHWN

Duration and starting date 30 months; 01/06/2021

Partners

University of Applied Sciences Wiener Neustadt	R&D	Austria	https://www.fhwn.ac.at/
ilogs mobile software GmbH	SME	Austria	https://www.ilogs.care/
Eichenberger-Szenografie	SME	Switzerland	http://szenografie.com/
Vienna University of Economics and Business	R&D	Austria	https://www.wu.ac.at/en/altersoekonomie
Hilfswerk Niederösterreich	Large enterprise, end-user	Austria	https://www.hilfswerk.at/niederosterreich/
Korian (Senior Living Group)	Large enterprise, end-user	Belgium	https://www.korian.be/nl/
Stéftung Hëllef Doheem	End-user	Luxembourg	http://www.shd.lu/
Distrac Group	Large enterprise	Belgium	https://distrac.com/

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Objective of the project

'Care about Care' (C^AC) aims to support the ecosystem of professional home care (care workers, care recipients, family and non-kin carers, home care organizations, software providers) by providing new ICT-enhanced ways of collaboration, assistance and information exchange. By developing and combining ICT-based solutions C^AC intends to: (i) initiate new ways of collaboration, workflows and (remote) support to make care work more attractive, (ii) provide tools for sharing information between members of the care network and (ii) promote knowledge transfer between them.

Project overview

C^AC builds on existing software solutions for professional home care and combines two newly developed integrated ICT-enhanced services with established and new organizational processes: (i) The 'C^AC Remote Care Assist' service professionally supports and advises the care network by providing expert knowledge from distance and initiate new workflows and service models using Care Expert Centers and augmented reality technologies via glasses and smartphones. (ii) The 'C^AC Care Cockpit' is the information access & exchange hub for the care network ('one-stop-shop'), closing a gap of current software solutions for home care service providers. To ensure highest possible usability, user experience and acceptance, all members of the care network will be involved in relevant project phases. C^AC will be developed and evaluated in three iterations which means that the solution will evolve in terms of responding to user needs, functionality, technical maturity and business aspects.

Expected results and impact

C^AC aims to empower the independence of care service users by improving selfmanagement. Moreover, C^AC intends to contribute to effective and efficient workflows. C^AC end-user organizations will also be enabled to establish a one-stop-shop for distributing services and technologies in addition to care. With respect to service models C^AC aims to design, implement, test and evaluate a new care service model focusing on establishing new workflows, providing new job opportunities, scaling-up expert knowledge and reducing travel times.